

## National: 1300 55 77 03 Email: info@tns.net.au www: www.tns.net.au.

## Add New Email Account in Outlook 2003 – Updated 20/04/2010

- 1. Open Outlook.
- 2. From the file menu select 'Tools', 'Email Accounts'.



3. Click 'Add a new e-mail account'.

E-mail Accounts		×
	This wizard will allow you to change the e-mail accounts and directories that Outlook uses.	
	E-mail	
	Add a new g-mail account     Mew or change existing e-mail accounts     Directory     Add a new grectory or address book     View or change existing directories or address books	
	< Back, Mext > Close	•



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4. Select 'POP3' and click 'Next'.

E-mail Accounts	E	?×
Server Type You can choose the type of server your new e-mail acount will work with.		
<ul> <li>Microsoft Exchange Server         <ul> <li>Connect to an Exchange server to read e-mail, access public folders, and share documents.</li> <li>POP3</li> <li>Connect to a POP3 e-mail server to download your e-mail.</li> <li>IMAP</li> <li>Connect to an IMAP e-mail server to download e-mail and synchronize mailbox folders.</li> <li>HTTP</li> <li>Connect to an HTTP e-mail server such as Hotmail to download e-mail and synchronize mailbox folders.</li> <li>Additional Server Types</li> <li>Connect to another workgroup or 3rd-party mail server.</li> </ul> </li> </ul>		
< <u>B</u> ack <u>N</u> ext >	Ca	ncel



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5. Enter your email settings. (Account settings below)

## POP Server (incoming mail): mail.incoming.com.au

**SMTP Server (**outgoing mail): You need to use the outgoing mail server of your internet service provider. You will need to call or visit their website to find out these details.

**User Name**: use your **full** email address – eg; <u>info@tns.net.au</u>

Password: as supplied by Total Net Solutions

E-mail Accoun	ts		🖬 🖓 🔀		
Internet E-ma Each of these	il Settings (POP3) settings are required to get you	ur e-mail account working.			
User Informat	ion	Server Information			
Your Name:		Incoming mail server (POP3):			
E-mail Address:		Outgoing mail server (SMTP):			
Logon Informa	ation	Test Settings			
<u>U</u> ser Name: <u>P</u> assword:		After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)			
	Remember password	Test Account Settings .			
Log on using Secure Password         Authentication (SPA)					
9. 4 - 40		< <u>B</u> ack	Next > Cancel		



6. Test your account settings by clicking on 'Test Account Settings' and the results should appear as follows...

Test Account Settings				
Outlook is testing the account settings you Tasks Errors	entered.	[] ⊆lose		
Tasks	Status	1		
Establish network connection	Completed			
✓ Find outgoing mail server (SMTP)	Completed			
✓ Find incoming mail server (POP3) Log onto incoming mail server (POP3)	Completed			
Send test e-mail message	Completed			

If any errors appear, please take not of them before contacting TNS support.

If there is an error contact "outgoing mail server (SMTP)", please contact your ISP and ask for the Outgoing Mail (SMTP) server Address.

12. Click 'Next' and then 'Finish'.

## Congratulations your account is setup!

You should now be able to collect send and receive to collect your email.